

Preparing your Domain to transfer from Joker

Getting Started

Before you can transfer a domain:

- **Confirm** your administration email address in the domain registry records.
- **Verify** that the domain is unlocked.
- **Obtain** the domain's transfer authorization code (also referred to as an EPP or auth code).

Note: Registrar rules vary. Your domain may not be transferable within 60 to 120 days of registration, a previous transfer, or renewal.

Your account

- Go to: joker.com
- You will need your account login email and password.
- If you do not have your account details, you will need to contact Joker.com. Their Support contact page is on their website.

Step 1: Login to your account.

The screenshot shows the Joker.com website interface. At the top, there is a navigation bar with links for "New customer registration", "Price list", "Resellers", and "Support". The main header features the Joker.com logo and a large blue banner for ".me" domains, listing prices: USD 17.94 / EUR 12.00 / GBP 10.72. Below the banner is a "Whois Search" field and a "Go" button. A left sidebar contains a menu with items like "Home", "Register Domains", "Renew Domains", "Domain Transfer", ".eu registrar IDN .eu-Domains", "Service zone", "Price List", "Resellers", "Support/Contact", and "FAQ/Help". The main content area is divided into several promotional boxes. One box highlights ".me" domains for \$7/year. Another box promotes becoming a reseller for \$4.44/year. A central section titled "Get your Domain Name" includes a search form with a "check" button and a list of benefits: Great prices, Free URL forwarding, Free mail forwarding, Free Dynamic DNS, Free domain locking, and Full featured domain and DNS management. Below this, a note states "ICANN fee is included in all prices - there are no hidden costs." The bottom section features two more promotional boxes: one for ".com/.net Domains" for \$6/year and another for ".bz Domains" for \$10/year. A "Login" section is located in the bottom left, featuring a "Login Email" field (highlighted with a red box), a "Login Password" field (also highlighted with a red box), a "Go" button, and a "Create Account" button. The browser's address bar shows "http://joker.com/" and the title bar reads "Domain Name Registration at Joker.com, Easy to use Control Panel and Reseller API Interface - Microsoft Internet Explor...".

Step 2: Click the domain settings icon next to your domain name to be transferred.

The screenshot shows the Joker.com website interface. At the top left is the Joker.com logo. The top right navigation bar includes links for "Service zone", "FAQ", "Support", and "sign out". The main header features the ".tel" domain extension with pricing: "USD 9.60 / EUR 6.42 / GBP 5.74", with a note that this is the reseller price for 1 year and provides conversion rates (1 USD = 0.67 EUR = 0.60 GBP). A link to "check our price list for details" is also present.

Below the header is a "Whois Search" field with a "Go" button and "Other languages:" with a German flag icon. The user is logged in as "mail@registrarresearch.info".

The left sidebar contains a navigation menu with the following items: Home, Register Domains, Renew Domains, Domain Transfer, ".eu registrar IDN .eu-Domains", Service zone, Price List, Resellers, Support/Contact, and FAQ/Help. A "sign out" button is located at the bottom of the sidebar.

The main content area is titled "Get your Domain Name" and includes a search form with "www." and ".com" dropdown menus and a "check" button. A list of benefits is provided: Great prices, Free URL forwarding, Free mail forwarding, Free Dynamic DNS, Free domain locking, and Full featured domain and DNS management. A note states: "ICANN fee is included in all prices - there are no hidden costs." Below this, a message says: "» Quickly administer any of your domains (also applicable for partial sets i.e. 'a*' or '*.info'):" followed by a search form and "Modify Domain" and "DNS Settings" buttons.

A summary section states: "» You have 1 domain(s)." Below this is a table of domains:

Domain	Expiration
angermanagementcobra.com	2010-11-06

The domain "angermanagementcobra.com" has a settings icon (a person with a gear) next to it, which is highlighted with a red square. Below the table, a message says: "» Currently 0 domain(s) are expiring." and "» Latest news:".

Step 3a: Update contact information

Confirm your email address in the **Domain Owner** section. This step ensures that you will receive all notifications for your transfer request. If you need to change it, click **Email Change**. If your email address is correct, skip to step 12.

Go Other languages:  logged in as: mail@registrarresearch.info

Modify Domain

Here you have an overview of domain **angermanagementcobra.com**. You can view summarized information, renew the domain, edit or replace the domain contacts including owner, owner address and owner email change, reconfigure the domain nameservers.

This domain can be administered fully or partially by: **mail@registrarresearch.info**.

Domain Information

Domain: angermanagementcobra.com
Registrar: JOKER.COM
Domain status: lock
Protection:  Your domain is secured. Read more about domain protection [\[here\]](#).

Domain Owner

Name: Bob Smith Owner Change
Organization: Smith Inc.

Address: 111 Avenue Rd. Address Change
Postal code/City: M1M0M0 Toronto
State: --
Country: CA

Email: mail@registrarresearch.info Email Change

Domain Contacts Use this setting for other domains

Administrative:	CCOM-14	Replace	Edit
Technical:	CCOM-14	Replace	Edit
Billing:	CCOM-14	Replace	Edit

Step 3b: Update Your Email Address. If your email address is correct, skip to **Step 12**.

If you need to update your account email address, follow **Steps 4 to 11**.

All changes to the owner email contact require acceptance of confirmation links sent to both the old and updated owner contact email address. The account update is processed immediately if you confirm the link sent to both accounts.

If the confirmation link is accepted by only the new owner email address, it is processed after 5 days. If you do not confirm the link sent to the new owner within 5 days, the account update is cancelled. All changes will be void.

Step 4: Click next.

Change of Owner Email Address

During this procedure, Joker.com will send acknowledge-emails to the following administrative email addresses:

- to the email address of the **owner contact** according to the current whois data
- to the new email address of the **owner contact** (next form)

Those acknowledge-emails ask for confirmation of this procedure. Joker.com will wait for 5 days for these confirmations.

< back

next >

Step 5: Enter your new email address and click next.

Change of Owner Email

Please enter a valid email address:

change to this email:

mail@registrarresearch.info

< back

next >

Step 6: An email confirmation request is sent to both your new and old email owner addresses. Click **back** and log out of your Joker.com account.

Change of Owner Email - Confirmation

1. Your request for **angermanagementcobra.com** has been submitted to Joker.com. The Tracking-ID of this request is **16461958**.
2. Joker.com has sent acknowledge-emails to the following administrative email addresses:
 - address of the **owner contact** according to the current whois data
 - address of the **new to-be-created owner contact**Those acknowledge-emails ask for confirmation of this procedure. Joker.com will wait for 5 days for these confirmations.
3. Within the next 5 days Joker.com needs at least
 - the **positive** answer from the new (changed) email address of the owner contact (see 2.)

If Joker.com is receiving **2** positive answers, the email change will be processed **immediately**, otherwise the change will take place **after 5 days**.

4. The process will be cancelled if
 - Joker.com is receiving **one or more** negative answers
 - Joker.com is **missing** the answer from the **new** email address of the owner contact within the next 5 days

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Step 7: Log into your old owner contact email account and click on the confirmation link.

Subject: Notification of owner-email-change for [angermanagementcobra.com]
From: Ownerchange-System at Joker.com <OCResponse@joker.com>
Reply-To: Ownerchange-System at Joker.com <OCResponse@joker.com>
Date: 6:46 PM
To: mail@registrarresearch.info

-----BEGIN PGP SIGNED MESSAGE-----
Hash: SHA1

Hello from Joker.com

Someone with access to the owner's account of the domain
- --domain--
angermanagementcobra.com
- --domain--
has requested to change the email of the owner of this domain
to the following value:
[email:mail@registrarresearch.info](mailto:mail@registrarresearch.info)

Due to the fact that this request has been performed using the owner's
account with Joker.com we simply ask you to visit the following website
to vote for this superchange:
<https://joker.com/oc/ocack link/f594f2> 9ee

As an alternative method you may answer this email:

If you DO agree in this change you must
REPLY TO THIS MAIL during the next five (5) calendar days by
sending this mail back to us (Ownerchange-System at Joker.com <OCResponse@joker.com>
(in most email client programs this
can be performed by simply pressing the "reply" button). Do not
change anything in this mail, just send this mail back to
Ownerchange-System at Joker.com <OCResponse@joker.com>

If you DO NOT AGREE in this change, you must reply to this mail, having
the "AGREE:NO" line marked with "(X)" (please see below).

Step 8: Select **Yes, I confirm this request**, and then click **next**.

Please confirm your request for angermanagementcobra.com

Please say "yes", if you want to change the owner of domain or "no" if you do not.

Yes, I confirm this request

No, I do not confirm this request

[next >](#)

Step 9: Log into your new owner contact email account and click the confirmation link.

Subject: **Notification of owner-email-change for [angermanagementcobra.com]**

From: Ownerchange-System at Joker.com <OCResponse@joker.com> 

Date: Nov 20, 2009 6:45 PM

To: mail@registrarresearch.info

Reply-To: OCResponse@joker.com

 Reply  Reply All  Forward  Print  Delete More Options ▼

-----BEGIN PGP SIGNED MESSAGE-----
Hash: SHA1

Hello from Joker.com

Someone with access to the owner's account of the domain
- --domain--
angermanagementcobra.com
- --domain--
has requested to change the email of the owner of this domain
to the following value:
email:mail@registrarresearch.info

Due to the fact that this request has been performed using the owner's
account with Joker.com we simply ask you to visit the following website
to vote for this ownerchange:
https://joker.com/oc/ocack_link/e [cbfc](#)

As an alternative method you may answer this email:

Step 10a: Select **Yes, I confirm this request**, and then click **next**.

Please confirm your request for angermanagementcobra.com

Please say "yes", if you want to change the owner of domain or "no" if you do not.

Yes, I confirm this request

No, I do not confirm this request

[next >](#)

Step 10b: Your changes are accepted. Both accounts are voted "Yes" now.

Request completed

The vote received was 'YES'. Thank you for using our services.

Step 11a: If you are unable to log in with the new email address and your password, use the “**forgot your password?**” link to make changes.

The screenshot shows the Joker.com website interface. At the top left is the Joker.com logo. The top right banner advertises ".m" domains for USD 17.90 / EUR 1 (reseller price for 1 year, 1 US) with a link to "check our price". Below this is a "Whois Search" field with a "Go" button and a language selector for German. A navigation menu on the left includes links for Home, Register Domains, Renew Domains, Domain Transfer, .eu registrar IDN .eu-Domains, Service zone, Price List, Resellers, Support/Contact, and FAQ/Help. The main content area features a promotional banner for "Domain names made easy for \$7.40 and less" with a "7 year" graphic and a "Register now" button. Below this is a "Get your Domain Name" section with a search input field and a ".com" dropdown. A note states "ICANN fee is included in all price". Another banner advertises ".com/.net Domains - USD 6 / 3.60 for the first year" with a "6 year" graphic and a "Get your .com/.net" button. A note at the bottom of this banner says "valid until 11/30/09 for new registrations only." The login form on the left includes fields for "Login Email" (containing "mail@registrarresearch.") and "Login Password" (with a "forgot your password?" link circled in red). A "Create Account" button is located below the password field.

Step 11b: Your domain owner email change is completed.

Go Other languages:  logged in as: mail@registrarresearch.info

Modify Domain

Here you have an overview of domain **angermanagementcobra.com**. You can view summarized information, renew the domain, edit or replace the domain contacts including owner, owner address and owner email change, reconfigure the domain nameservers.

This domain can be administered fully or partially by: **mail@registrarresearch.info**.

Domain Information

Domain: angermanagementcobra.com
Registrar: JOKER.COM
Domain status: lock
Protection: 
Your domain is secured. Read more about domain protection [\[here\]](#).

Domain Owner

Name:	Bob Smith	Owner Change
Organization:	Smith Inc.	
<hr/>		
Address:	111 Avenue Rd.	
Postal code/City:	M1M0M0 Toronto	Address Change
State:	--	
Country:	CA	
<hr/>		
Email:	mail@registrarresearch.info	Email Change

Domain Contacts [Use this setting for other domains](#)

Administrative:	CCOM-1498099	Replace	Edit
Technical:	CCOM-1498099	Replace	Edit
Billing:	CCOM-1498099	Replace	Edit

Step 12: Unlock your Domain. Unlocking your domain allows your new provider to transfer the domain. Under **Utilities** section, click **Switch off domain protection**.

Domain Contacts		Use this setting for other domains	
Administrative:	CCOM-1498099	Replace	Edit
Technical:	CCOM-1498099	Replace	Edit
Billing:	CCOM-1498099	Replace	Edit

Nameservers		Use this setting for other domains	
You are using Joker.com default nameservers.			
Nameserver 1	a.ns.joker.com		Change
Nameserver 2	b.ns.joker.com		
Nameserver 3	c.ns.joker.com		

Additional Domain WHOIS Information			
created on:	2009-11-06 19:02:56	by:	n/a
modified on:	2009-11-06 19:02:56	by:	n/a
db-updated:	n/a		
expires:	2010-11-06 18:02:56	Renew	1 Year <input type="button" value="v"/>

Utilities
» Initiate an Authorization ID request
» Switch off domain protection

Hints

Step 13: Click Unprotect Domain.

Switch off domain protection

The protection of a domain name ("domain locking") provides an additional layer of security against unauthorized domain manipulation. It also prevents from fraudulent transfers.

This feature keeps you safe from the notorious people known as domain hijackers. They often spot nice domain names to generate profit from them.

Please be aware, that with removing the protection of the domain, an incoming transfer request will be processed.

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Unprotect Domain

Step 14: Click **back**. Your domain is unlocked.

The processing takes several seconds. You can see the current state of your domain(s) by pressing the "Refresh" button at the bottom of the summary page.

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Step 15: Obtaining the Auth code. The auth code will be required by your new domain provider to complete the transfer. Click **Initiate an Authorization ID request**.

Additional Domain WHOIS Information

created on:	2009-11-06 19:02:56	by:	n/a
modified on:	2009-11-06 19:02:56	by:	n/a
db-updated:	n/a		
expires:	2010-11-06 18:02:56	<input type="button" value="Renew"/>	1 Year <input type="button" value="v"/>

Utilities

[» Initiate an Authorization ID request](#)

Hints

- As some of your changes could take a lot of time, it could happen that they are not visible immediately. In this case, use the "Refresh" button to get the **up-to-date** status.
- If some options are **not** available, it is possibly due to the fact that you are **not** logged in with an appropriate account and therefore **do not** have the permissions to change the data.

Step 16: Click Send Auth-ID.

Initiate an Authorization ID request

AUTH-ID - also called "AUTH-CODE", "AUTH-INFO" or "Domain Password" - is a feature used for many domains* to authorize transfers. When a transfer is initiated, the user has to provide a valid **Auth-ID** to prove ownership of this domain.

By pressing "Send Auth-ID" you (resp. owner-, admin- and billing contact) will get an email with an **Auth-ID** for the current domain.

Please keep in mind that every request for an **Auth-ID** generates a new value for it. This means that if you consecutively request two times an **Auth-ID**, you will get two emails and only the second **Auth-ID** is the current one.

Send Auth-ID

*) Currently AUTH-ID for .eu domains is not supported .

Step 17: Click **back**. The authorization code will be sent to your email address.

Your request has been sent. Please check your mailbox! Emails were sent to the owner, administrative and billing contact(s) : mail@registrarresearch.info.

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Step 18: Check your email account for the joker.com domain transfer authorization code.

Subject: **Domain Request: 'Authorization ID' for [angermanagementcobra.com]**

From: Joker.com Registration Robot <JokerRobot@joker.com> 
Date: Nov 20, 2009 8:01 PM
To: mail@registrarresearch.info
Reply-To: JokerRobot@joker.com

 Reply  Reply All  Forward  Print  Delete More Options ▾

Dear customer and/or domain holder,

We have received a request for the Authorization ID ('AUTH-ID') for your domain

angermanagementcobra.com

request: Authorization ID
status: processed
customer ID: mail@registrarresearch.info
IP-Address used: <216.14.254.1>

Due to the fact, that you are listed as one of the responsible contacts of this domain, you have received this information.

The Authorization ID is: "234K2093Y"

(please use without leading and trailing "")

Please Note:
Knowledge of the Authorization ID is needed if someone wants to transfer

You are now ready to transfer your domain.